

WASA ADVISES NORTH EAST CUSTOMERS OF REDUCED SUPPLY DUE TO DRY SEASON CALLS FOR CONTINUED CONSERVATION AS WET SEASON BEGINS

Tuesday 12th May, 2026: The Water and Sewerage Authority (WASA) is actively managing reduced water production at two major treatment plants in North-East Trinidad as critically low river levels continue to impact supply, despite the official start of the 2026 wet season.

The Trinidad and Tobago Meteorological Service declared the onset of the wet season on May 5th, 2026, but prolonged dry season conditions have left river sources depleted beyond normal seasonal recovery. The Water and Sewerage Authority (WASA) is actively managing available resources to deliver equitable supply across affected communities and is committed to restoring full service as river flows recover.

Below-average rainfall has significantly depleted river flows and reservoir storage beyond normal seasonal variation. The **North Oropouche Water Treatment Plant** has been reduced to an output of **16 million imperial gallons per day (IMGD)**, while the **Quare Water Treatment Plant** in Valencia has similarly scaled back production. Both plants continue to operate around the clock and will restore full output immediately as river flows recover.

Customers currently experiencing reduced supply include residents in parts of Arima, Brazil, Green Vale, Carapo, Maloney, Five Rivers, Christine Hill Road, Malabar, Manuel Congo, Mausica Main Road, Sangre Grande, Manzanilla, and Guaico, served by the North Oropouche Plant, as well as parts of Valencia, Mt. Carmel, Orchid Drive, Orchid Extension, Mora Trace, Rustauna, San Pablo, San Pedro, La Platta, Valencia Old Road, Alexander Street, Casuarina Boulevard, and environs, served by the Quare Plant.

WASA is calling on all residents, particularly those in the North East, to conserve water during this critical recovery period. Rain alone will not immediately replenish river levels and reservoirs; meaningful recovery takes days to weeks. Residents are encouraged to store water in clean, covered containers, use a bucket rather than a hose when washing vehicles or driveways, check pipes and taps for leaks and repair them promptly, and take only what is truly needed. Every conscious choice helps stretch limited supply and supports the entire community.

Residents requiring assistance or a truck-borne water supply may contact WASA's Customer Contact Centre toll-free at **800-4420** or **800-4426**.

-END-

About WASA:

Governed by the Water and Sewerage Act Chapter 54:40, WASA is Trinidad and Tobago's national water utility, committed to providing safe, reliable, and equitable water and wastewater services while promoting conservation and sustainable resource use.

KRISTY RAMNARINE

Head, Corporate Communications

corporatecommunications@wasa.gov.tt